

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback – April 2015

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
	9	1				
Comments – Totally satisfied with everything. Best practice I have ever been with and I have moved a lot. Excellent service, Appointments are easy to obtain all staff are pleasant.						

Question 2 –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments –happy with all services. waiting times. Nothing. can't think of anything at this time. weekend opening. not always clear Where the doctors/nurses room are – signs to guide/advise.

These results are posted on the Practice Website and in the waiting room every month.