

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback –August 2015

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
	6	3		1		
Comments – wouldn't change a thing, always a good experience, this practice is the most friendly family orientated practice, Don't have to wait weeks for an appt, telephone consultations would be nice. Doctors very helpful & friendly, appointment is normally Available when needed & if not replacement is found- thank you. Time keeping could be better as appointments can overrun.						

Question 2 –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments -

These results are posted on the Practice Website and in the waiting room every month.