

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback – February 2017

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
	1					
Comments - Exceptional staff, support & service. I've been with this practice all my life & I hope I never have to change						

Question 2 –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments - Expand so appointments can be sooner.

These results are posted on the Practice Website and in the waiting room every month.