

# Orchard Court

## FRIENDS AND FAMILY TEST – Monthly Feedback – February 2017

You've been giving us feedback on your care and treatment. We asked you –

**Question 1** – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

| Number of responses  | Extremely likely | Likely | Neither likely nor unlikely | Unlikely | Extremely unlikely | Don't know |
|--|------------------|--------|-----------------------------|----------|--------------------|------------|
|  | 1                |        |                             |          |                    |            |
| <b>Comments</b> - Exceptional staff, support & service. I've been with this practice all my life & I hope I never have to change |                  |        |                             |          |                    |            |
|  |                  |        |                             |          |                    |            |
|  |                  |        |                             |          |                    |            |

**Question 2** –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

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| <b>Comments</b> - Expand so appointments can be sooner. |
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These results are posted on the Practice Website and in the waiting room every month.