

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback – July 2015

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
14	10	2	2			
Comments – Always easy to get appointment when needed. Excellent GP Practice in every respect, staff doctors are excellent, Practice is organised extremely well. I think you are welcoming and friendly. To understand mental health more. This surgery is the best in town, have been a Patient here since the NHS started!						

Question 2 –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments – Nothing. Nothing to change. Nothing everything is the best it can be. Nothing.

These results are posted on the Practice Website and in the waiting room every month.