

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback – June 2015

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
8	6	2				
Comments – Over last 6- 7 years been in a lot and always impressed with the staff, very good practice, always easy to make appt, Friendly service, fantastic Drs, especially Dr Russell & Charlton, best doctors in town, easy to get appointment, always helpful, Continuity of treatment.						

Question 2 –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments – more appointments to be available at short notice, update furniture, to be able to see a doctor that you are used to.

These results are posted on the Practice Website and in the waiting room every month.