

# Orchard Court

## FRIENDS AND FAMILY TEST – Monthly Feedback – March 2015

You've been giving us feedback on your care and treatment. We asked you –

**Question 1** – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
7	7	0	0	0	0	0
Comments / perfect practice/ staff polite, good GPs, good availability of female GPs/ first class service/ receptionists friendly and Courteous, online facilities good, no problem getting an appointment / staff friendly & efficient always put you at ease / professional/ Best practice / staff exceptional – always try to help						

**Question 2** –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments - None

These results are posted on the Practice Website and in the waiting room every month.