

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback – MAY 2015

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
4	3	1				
Comments – Always pleasant receptionists who try their best to get you an appt ASAP. The doctors are supportive & always follow up any recommendations						

Question 2 –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments – staff are incredibly helpful & very professional, - problem with people on school run using the car park

These results are posted on the Practice Website and in the waiting room every month.