

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback – November 2015

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
	8					
Comments – My doctor listens to me & treats me with respect – good receptionists. Prompt & friendly service and professional GP's						
The ease of your on-line system is ongoing. Excellent service always. You always get to see a doctor within a few days. I feel it's a good						
Practice. This surgery gives the best care from both GP & reception, always appointments if you really feel like you need to be seen.						
We are treated with respect and all doctors and staff are remarkable.						

Question 2 – If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments – Can't think of anything. not seeing the same doctor all the time. None. No. Nothing. None. Nothing 10/10 on everything
Nothing at all its all great.

These results are posted on the Practice Website and in the waiting room every month.