

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback – October 2015

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
	4					
Comments – I have been with this outstanding surgery all my life and I am proud to say Orchard Court is my surgery. The most						
Most efficient, professional, friendly surgery. Always able to get appointments easily, friendly staff, Good doctors & nurses.						
Excellent service						

Question 2 –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments -
Easier Online appointments

These results are posted on the Practice Website and in the waiting room every month.