

Orchard Court

FRIENDS AND FAMILY TEST – Monthly Feedback – September 2015

You've been giving us feedback on your care and treatment. We asked you –

Question 1 – How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment?

Number of responses	Extremely likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't know
	6	2				
Comments – brilliant service, all docs are fab, receptionists very friendly, this surgery is brilliant everyone is always helpful and it is Easy to get an appointment						

Question 2 –If we could change one thing about your care or treatment to improve your experience at Orchard Court, what would it be?

Comments – shorter waiting time, continue as usual, nothing it's brilliant

These results are posted on the Practice Website and in the waiting room every month.